Keeping Health in Focus

2017 ANNUAL REPORT
COMMISSIONER’S LETTER

On behalf of the Henry County Board of Health, staff members of Henry County Health Department, and myself, we are pleased to present the 2017 Annual Report to you – our community members, partners, leaders, volunteers, and supporters. We hope that this Annual Report reflects the tremendous community benefit we provide, all thanks to your support.

For nearly 100 years, Henry County Health Department has worked to protect the health of Henry County residents through preventive care, health promotion services, quality nursing, and collaboration with community partners. As we go about doing our day to day duties, the health department must also face emerging issues that impact public health such as communicable disease threats and the impact of the ongoing opioid issue.

Please find just a few of our highlighted efforts from 2017 on the next few pages. I encourage you to visit our website (www.henrycohd.org) for a full listing of all health department services and follow us on Facebook and Twitter to learn more about how we keep your health in focus.

In health,
Joy Ermie, MPH
Interim Health Commissioner

BOARD OF HEALTH

A seven-member Board of Health oversees the operations of Henry County Health Department. The Board meets at 12:30 p.m. on the second or third Wednesday of each month; all are public meetings. For more information about the Board of Health, visit www.henrycohd.org/administration/board-of-health.

2017 Board of Health Members
Roger Richard, President
Joel Miller, President Pro-Tempore
Marilyn Bremer, RN
Doug Lindsey, MD, FACS
Sharon Miller
Char Weber
Al Wiederwohl

Henry County Health Department achieved national public health accreditation March 2016.
Giving Henry County Babies A Safe Place To Sleep

Our health department is committed to keeping all Henry County babies safe while sleeping to prevent infant deaths. We are proud to partner with Cribs for Kids, a national organization dedicated to helping every baby sleep safer. Through funding from the Ohio Department of Health, we are able to offer eligible parents in Henry, Fulton, and Williams counties a Pack ‘n Play, sheet, sleep sack, pacifier, educational materials, and board book.

Our Cribs for Kids program launched in late 2016 and saw significant expansion during 2017. Success of the program is due largely to referrals from local partners, including WIC, Job and Family Services, Together We Make a Difference Initiatives, Help Me Grow, Napoleon Fire and Rescue, and Henry County Hospital, just to name a few. Together we provided education and cribs to 59 families in need of a safe place for their baby to sleep.

Public education about safe sleep practices is another important component of the program. Throughout 2017, the health department shared safe sleep information on their website, in local newspapers and on social media.
During summer people love to enjoy the warm weather by getting outdoors. But summer also brings a familiar biting pest to backyards, parks, and campgrounds; the mosquito. While usually just a nuisance, it’s important to know mosquitoes can also carry serious diseases like West Nile and Zika viruses. In an effort to prevent mosquito-borne diseases from happening in the county, the Health Department applied for a grant through the Ohio Environmental Protection Agency (EPA).

Through the grant, the health department worked with the villages of Malinta, Holgate, Liberty Center, and Deshler to increase awareness and eliminate mosquito breeding areas. By eliminating breeding areas, this can reduce the number of mosquitoes around homes and in the community. Residents of these villages were eligible to receive free mosquito dunks, which are used to treat standing water to prevent mosquitoes from breeding. Dunks were also available to other communities at the health department.

Additionally, to increase community awareness radio ads were broadcasted and billboards were placed throughout the county encouraging residents to “Tell Mosquitoes to Bug Off!” and showed the importance of applying bug spray to prevent disease.
Using Henry County’s most recent community health assessment, it was identified by local partners that access to healthcare should be a priority to work on. A community health improvement workgroup was formed and strides were made to increase providers in our area and link our residents to these services, as well as basic essentials to ensure a healthier life.

The workgroup was recognized as a Healthcare Hero in 2017 for the efforts already put forth, but the work is not yet over. At the end of 2017, a new occupation was introduced to Henry County – Community Health Worker (CHW). A CHW is someone who helps specific populations navigate the healthcare scene and link residents to resources, provide support and education to address their needs, and help to eliminate barriers to healthcare.

At this time, the CHW housed at the health department can work with residents with chronic diseases and pregnant women. A CHW can prove valuable to everyone and we encourage you to spread the word and contact the health department if you or someone you know could benefit from this healthcare advocate.
Quality Improvement in Action

Quality Improvement is the foundation of achieving efficiency, effectiveness, performance, and accountability to better health outcomes. The health department is committed to using quality improvement to improve its processes to better serve residents. The fiscal department identified the Accounts Payable process was something that could be improved. A team led by Julie McHugh, fiscal officer, and included Nancy Bannister, billing clerk, and Destiny Keefer, an intern with the department, was formed to address the issue. The project aimed to shorten the time for entering and paying bills, and create a consistent process. The team set a goal of decreasing the number of staff hours per month to pay bills by 10% by the end of the year.

Following this eye-opening look at the process, the team identified solutions and put them into action. Over the next several months, 5 distinct changes were made in the process. One of these changes was improving the billing coding process so bills were coded by the Fiscal Officer and Home Health account clerk. A more streamlined purchase order process was also put into place, which made it easier to submit invoices to the Auditor’s Office. By the end of the year, the team had reached and exceeded its goal of 10% by reducing hours spent paying bills by 51%!
## 2017 Health Department Financials

### INCOME 2017

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Insurance Payments*</td>
<td>$1,694,019</td>
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<tr>
<td>County Health Levy</td>
<td>$659,117</td>
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<tr>
<td>Other Receipts*</td>
<td>$426,847</td>
</tr>
<tr>
<td>Other State Programs^</td>
<td>$363,974</td>
</tr>
<tr>
<td>Fees &amp; Patient Charges</td>
<td>$186,676</td>
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<tr>
<td>Grants</td>
<td>$164,106</td>
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<td>Other Local Funds</td>
<td>$105,173</td>
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<td>Contracts</td>
<td>$90,164</td>
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<td>State Subsidy</td>
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<tr>
<td><strong>Total Income</strong></td>
<td><strong>$3,697,775</strong></td>
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</tbody>
</table>

* Medicare, Medicaid, and private insurance payments for services provided to clients.

^ Other State Programs include BCMH, Medicaid Administrative Claiming, home health aide services.

### EXPENSES 2017

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Personnel Salaries</td>
<td>$1,776,433</td>
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<tr>
<td>Other Expenses*</td>
<td>$686,723</td>
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<td>Fringe Benefits</td>
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<td>Contract Services</td>
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<tr>
<td>Supplies &amp; Office Expenses</td>
<td>$288,400</td>
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<td>Travel &amp; Conferences</td>
<td>$80,700</td>
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<td>Office Space Costs (Utilities)</td>
<td>$22,911</td>
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<td>Equipment</td>
<td>$19,681</td>
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<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$3,922,207</strong></td>
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</tbody>
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* Other expenses include postage, copying, advertising, fund transfers, tax settlement fees, hospice Medicaid beds, durable medical equipment costs.
Spotlight on our Service to Henry County in 2017

- 629 total inspections for restaurants, pools, campgrounds, and water and sewage systems
- 386 permits and licenses issued
- 3,776 immunizations given

- 25 health education presentations to schools, organizations, and residents reaching 481 youth and 428 adults
- 47 Medical Reserve Corps Volunteers
- 24 members of local healthcare emergency management coalition

- 80 families served through Help Me Grow
- 1,633 home visits
- 54 car seats distributed with safety training
- 128 children with complex medical needs served through CMH program

- 1,008 environmental health investigations including nuisance complaints and animal bites
- 59 cribs provided to families to promote safe sleep

- 40 school nursing visits at parochial schools
- 332 hearing and 335 vision screenings for parochial students
- 4,156 home health visits
- 2,918 hospice visits

- 163 registered births and 185 registered deaths
- 770 birth and 723 death certificates issued
- 465 reproductive health visits
- 83 HIV tests given

**Top 5 Leading Causes of Death**
1. Diseases of the heart
2. Cancer (malignant neoplasms)
3. Stroke (cerebrovascular diseases)
4. Accidents (unintentional injury)
5. Chronic lower respiratory disease

**Top 3 Communicable Diseases Reported**
1. Influenza (427)
2. Chlamydia (68)
3. Hepatitis C (20)