Inspiring Better Choices for Health

2018 ANNUAL REPORT
COMMISSIONER’S LETTER

Greetings to you all in Henry County, Ohio. The Board of Health of the Henry County Combined General Health District (Henry County Health Department) as well as our fabulous staff, including me as your health commissioner, are excited to bring you the good news from your health department compiled in this 2018 Annual Report.

Now, by law, a health district must close out the previous year with a report such as this; but in my eyes, it shouldn’t even have to be written in some code. In my shoes, I find myself excited to tell you about the wonderful programs we have here at the department as well as share some insight into the employees that work every day to make life better for not only Henry County residents, but in some cases, surrounding counties.

When I came here from Canton, I did so because I was drawn to one fact: The Henry County Health Department takes care of her residents and the surrounding counties from birth to passing. What I mean by that is that our state funded Help Me Grow program encourages prenatal and well-baby care and provides parenting education at the beginning of life, our countless services to promote the best life throughout all the other years, and our Home Health and Hospice program is there at the end stages of life. An interesting fact is that our home health and hospice program is the last of its kind in the State of Ohio.

2018 marked other wonderful milestones: We were awarded the Safe Communities grant, renovated our offices, hired our first human resources manager, responded to a Hepatitis A case by holding an emergency vaccination clinic, increased our visibility in schools with new educational programs, implemented a new electronic medical record system in Home Health and Hospice, upgraded our phone system, and many other exciting happenings.

We provide daily updates and educational pieces on our website and social media that you may find are interesting, helpful and we hope, enjoyable. Connect with us at

- Facebook: @henrycountyhealthdepartment
- Twitter: @henrycountyhd
- Instagram: @henrycountyhealthdepartment
- Website: www.henrycohd.org

Thank you for your time and support,
Mark H. Adams, RS, MPH
Health Commissioner

BOARD OF HEALTH

A seven-member Board of Health oversees the operations of Henry County Health Department. The Board meets at 2:00 p.m. on the third Tuesday of each month; all are public meetings

Bottom row left to right: Sharon Miller, Char Weber, Marilyn Bremer Top row left to right: Joel Miller (President Pro Tempore), Ryan Zachrich, Roger Richard (President), Dr. Melinda Fritz
A New Direction

A cornerstone of almost any organization is a strategic plan, which sets the course for the organization’s future for the next 3-5 years. During 2018, our organization underwent the strategic planning process for 2019-2021. As part of the strategic planning process, we got feedback and information from our customers, key stakeholders, and staff. This information informed the development of our new vision, mission, and values and future goals.

The following strategy map outlines Henry County Health Department’s continued path on improving community health through innovation, education and inclusion. Our new strategic plan guides us to improve our department in four key priority areas, financial, customer, internal processes, and learning and growth. Our goals and objectives focus on our motivated and trained staff, filling in gaps in health care, maximizing our fiscal efficiency, and ensuring everyone within earshot knows what the Henry County Health Department can offer them, their family, friends, and coworkers. At Henry County Health Department, we want to inspire better choices for health to create a healthy community for all.
Highlights of the Year

Renovations

During 2018, our health department underwent major renovations to better serve our residents. Our space was redesigned to make our waiting room more open, the clinic rooms more efficient, and staff were grouped together by program for more collaboration. Lighting was also updated throughout the building and a new staff lunchroom was added. WIC was moved into a more convenient location with a new breastfeeding room that can be used by clients, the public and staff.

#4YourMentalHealth

Henry County Health Department has been working with Defiance, Fulton, and Williams County Health Departments in collaboration with the Four County ADAMhs Board on the #4YourMentalHealth communication campaign. The goal of this campaign is to encourage the community to “Take Care. Connect. Relax.” This message is a reminder to take care of yourself both physically and mentally, connect with family and friends, and take time to relax and unwind.

Hepatitis A

In response to a confirmed Hepatitis A case in our community, Henry County Health Department quickly stepped up and offered residents the necessary vaccine to keep them safe. During a walk-in clinic in July, nearly 250 residents were vaccinated and are now protected against Hepatitis A for life. Hepatitis A is not the only disease we can protect you against. During 2018, our public health nurses gave nearly 4,000 vaccines protecting residents from 17 different diseases.

Help Me Grow Accreditation

Our Help Me Grow program went through a rigorous accreditation process through Health Families America, a national home visiting model. Our staff met the required national standards as a provider of high quality home visiting services to families. This achievement further shows our staff’s commitment to ensuring children in Henry, Defiance, Fulton, and Williams counties get their best possible start in life and parents have the support they need.

Community Partnerships

Over the last year, the health department has strengthened partnerships throughout the community. Henry County Safe Communities was formed to prevent traffic-related fatalities and injuries. Also, our Pathways Program has partnered with the faith community to improve residents’ health. Our Environmental Health Department, through a grant from the Ohio EPA, worked with villages to “Fight the Bite” and prevent mosquito-borne diseases.
"As a taxpayer in Henry County, I am pleased with the county health department’s staff overall, including office representatives who have taken my telephone calls and who have helped me obtain the necessary paperwork, water sample bottles, etc. Each year when I need to take a water sample and have it tested as part of renewal of my bakery registration, I am confident in the health department’s employees and their professionalism in handling such an important aspect of my life."

-Environmental Health Client

"Napoleon Fire & Rescue is honored to have an active partnership with the Henry County Health Department. From emergency preparedness to community health the Henry County Health Department is full of professionals dedicated to creating a better Henry County."

-Chief Clayton O’Brien
Napoleon Fire & Rescue

"Words simply can not express our sincere gratitude for my Mom’s nurse. She was so professional yet so compassionate and kind. Her actions speak volumes about the health department."

-Home Health Client

“My baby didn’t come with instructions. Sarah from Help Me Grow is my instruction book. I learned that it is okay not to know everything and it’s okay to ask when I need help."

-Help Me Grow Client
Quality Improvement (QI) is the foundation of achieving efficiency, effectiveness, performance, and accountability for better health outcomes. The health department is committed to using quality improvement to improve its processes to better serve residents. Over the last year, we have accomplished 15 different projects across the department to improve our various processes including animal bite investigations, home visitor efficiency, Home Health and Hospice financial trends, and emergency communication between the health department and healthcare providers.

We’ve also enhanced our quality improvement training with staff by creating “Team QI.” This group, lead by our Quality Improvement Coordinator, consists of members from each program area within the department. These staff learn new techniques and tools in fun and innovative ways. The team members then bring those tools back to their programs and train the rest of the staff. This has furthered the culture of quality improvement throughout the entire organization.
# 2018 Health Department Financials

## INCOME 2018

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Insurance Payments*</td>
<td>$1,236,614</td>
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<tr>
<td>County Health Levy</td>
<td>$666,998</td>
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<tr>
<td>Other Receipts*</td>
<td>$160,812</td>
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<tr>
<td>Other State Programs^</td>
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<tr>
<td>Fees &amp; Patient Charges</td>
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<td>Grants</td>
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<td>Other Local Funds</td>
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<td>Contracts</td>
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<td>State Subsidy</td>
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<tr>
<td><strong>Total Income</strong></td>
<td>$2,894,506</td>
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* Medicare, Medicaid, and private insurance payments for services provided to clients.

^ Other State Programs include BCMH, Medicaid Administrative Claiming, home health aide services.

## EXPENSES 2018

<table>
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<tr>
<th>Description</th>
<th>Amount</th>
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<tr>
<td>Personnel Salaries</td>
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<td>Other Expenses#</td>
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<td>Fringe Benefits</td>
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<td>Contract Services</td>
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<td>Supplies &amp; Office Expenses</td>
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<td>Travel &amp; Conferences</td>
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<td>Office Space Costs (Utilities)</td>
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<td>Equipment</td>
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<td><strong>Total Expenses</strong></td>
<td>$4,049,206</td>
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# Other expenses include postage, copying, advertising, fund transfers, tax settlement fees, hospice Medicaid beds, durable medical equipment costs.
Spotlight on Our Service to Henry County in 2018

- 699 total inspections for restaurants, pools, campgrounds, and water and sewage systems
- 384 permits and licenses issued
- 3,916 immunizations given
- 48 health education presentations to schools, organizations, and residents
- 67 clients enrolled in Pathways program
- 131 families served through Help Me Grow
- 1,576 home visits
- 48 car seats distributed with safety training
- 1,009 environmental health investigations including nuisance complaints and animal bites
- 70 cribs provided to families to promote safe sleep
- 38 school nursing visits at parochial schools
- 242 hearing and 267 vision screenings for parochial students
- 4,156 home health visits
- 2,918 hospice visits
- 203 registered births and 212 registered deaths
- 896 birth and 844 death certificates issued
- 186 sexual health visits
- 51 HIV tests given

Top 5 Leading Causes of Death
1. Heart Disease
2. Cancer of the trachea, bronchus, and lung
3. Cardiac Arrest/Heart attack
4. Dementia
5. Chronic obstructive pulmonary disease (COPD)

Top 3 Communicable Diseases Reported
1. Influenza (483)
2. Chlamydia (71)
3. Hepatitis C (21)